


# INDUSTRY ALERT

November 19, 2021

## [NO CUSTOMER IMPACT] Scheduled Maintenance Activities – *Sunday, November 21, 2021*

This Sunday (**November 21**, 2021), from **1:00 AM CT – 10:00 AM CT**, the United States Postal Service will perform monthly system maintenance which is critical to our information technology infrastructure. Information related to the two (2) impacted systems is provided below:

USPS Scheduled SYSTEM Maintenance Activities			
			
(Sunday, November 21, 2021)			
Impacted Commercial Systems	Maintenance Window		Outage
	Start Time	End Time	(Yes / No)
Business Customer Gateway (BCG)	1:00 AM CT	3:00 AM CT	No
PostalOne! System	3:00 AM CT	9:00 AM CT	No

**NOTE:** This correspondence is for **INFORMATION PURPOSES ONLY** as **there WILL NOT be an impact to system access** during the cited maintenance window.

Although not anticipated, if connectivity issues are experienced, users should log-in again.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [ [MSSCAdmin@usps.gov](mailto:MSSCAdmin@usps.gov) ] or telephone [ (877) 672-0007 ].

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